



LOXWOOD MEDICAL PRACTICE

Friends of Loxwood Medical Practice Newsletter April 2014

WELCOME TO OUR NEWSLETTER FOR 2014 DESIGNED TO KEEP YOU INFORMED OF UPDATES OR CHANGES TO PRACTICE WORKING

LATEST SURVEY RESULTS

Thank you to everyone who took the time to complete our latest patient survey. The results were discussed and will be used to help monitor and if necessary make changes and improvements to our services. If you would like to view the results they are available on our website www.loxwoodmedicalpractice.co.uk or displayed in our waiting room.



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There are a number of bank holidays coming up and we will be closed for the whole day on Monday 5th and 26th May. Periodically the Practice will also close to enable us to meet with other NHS clinicians and administration staff to update any skills and training.

For the coming year we will close on 20th May, 18th June, 9th July, 14th October, and 19th November from about 1.00pm until 5.00pm. During this time you will need to call the 'Out of Hours' team which is NHS 111.

TELEPHONE CONSULTATIONS



We understand the difficulties some of our patients have in getting to see a doctor, whether this is simply that you cannot drive or your work takes you afar and you find it difficult to attend during working hours.

For your convenience, we would like to remind you, that all of our doctors and nurses are happy to arrange a 'telephone' consultation with you. This may not suit every ailment but where appropriate, is another service we are happy to provide.



ONLINE ACCESS

Approximately 22% of all patients with Loxwood Medical Practice have now registered for SystmOnline. This amazing electronic service allows you to book or cancel appointments and order any repeat medication from your own PC, tablet or mobile device, any time day or night, no waiting for the 8.00am rush to be first on the telephone. For information on how to register pop into the surgery and complete a form or visit our website, complete the form and come into the surgery to register which must be in person with photo i.d.

EMAIL COMMUNICATIONS?

If you would like to receive newsletters via email please send us a message loxwood.billingshurstxt@nhs.net with your name and correct email address and we will add you to our mailing list. This email address can also be used for any other communications you may wish to make to us.

CALLING ALL YOUNG ADULTS

In the coming months we would like to add a new section to our website aimed at patients aged between 16 and 24 years of age. We would like to hear from you about what types of information you would benefit from, some examples are Travel Vaccinations, Self Care, Sexual Health and Mental Health, Alcohol Awareness and Smoking. Please email mandy.mcdermott@nhs.net with your comments.



CITIZENS ADVICE BUREAU AND MACMILLIAN

Are you affected by Cancer? In our area the Citizens Advice Bureau have teamed up with MacMillian. You may be surrounded with healthcare professionals but relieving some of the financial worries you may have due to your illness, may in itself improve your quality of life. Please contact MacMillian Welfare Benefits Advice Service on 01903 532234 or email: macmillian-benefits@westsussexcab.org.uk



WE ARE MACMILLIAN.
CANCER SUPPORT



PRESCRIPTION CHARGES

From the 1st April 2014 the charge for your prescription will change to £8.05. At the dispensary we can accept most debit and credit cards, cash or cheques.